



Energy Supplier Communication Matrix

Pricing Updates

Use this email address to advise Energylinx of any price updates, tariff launches and etc:

pricingupdates@energylinx.com

Marketing

If you want to let us know about any information regards your tariffs or your company:

kirstin.ryhmer@energylinx.com

Switching Contracts

If you want to enter into a switching contract with Energylinx where we can allow your tariffs to be switchable across our network:

ken.geddes@energylinx.com 07956 441983

kenny.griffith@energylinx.com 07854 702137

Batch Files

Changing the specification of your batch file, submission process or timing etc

batchprocessing@energylinx.com

itdev@energylinx.com

Call Recordings

If we are switching on your behalf and the switch was offline and you need a copy of the call:

callrecordings@energylinx.com

lane.baird@energylinx.com

Batch File Receipts

Where you should send a receipt for any batch file we submit to you

switchfilereceipts@energylinx.com